

# The Best of Both Worlds

## **TotalCare**<sup>SM</sup> Professional Integrated Services

In-house IT departments can sometimes get overwhelmed. Holman's of Nevada has the answer: **TotalCare Professional Integrated Services**.

As a Holman's **TotalCare** client, you are our main concern. **TotalCare** guarantees rapid, priority response at a very affordable price. Our factory-trained technicians hold certifications from Microsoft, Hewlett-Packard, Autodesk, CA, SonicWALL, Laserfiche and more, your assurance of the industry's highest professional standards.

Purchased in affordable blocks of time, **TotalCare** agreements allow us to work flexibly with your specific budget and needs, while saving you money over our hourly rate. Your **TotalCare** block may be used for the complete range of Holman's services, including:

### **Technical Support & Maintenance Solutions**

- Priority emergency support (network server down, mission critical hardware/software failure)
- Preventative maintenance
- HP certified printer & plotter repair
- Troubleshooting
- Virus protection, data security, internet connectivity
- Remote server support

### **Network Solutions**

- System planning, design, development
- Project installation, configuration
- Data center design, infrastructure
- WAN implementation
- Security
- Custom workstations and servers

### **CAD Services Solutions**

- Discovery
- End-User Assessments
- Installation & Deployment
- Configuration
- Lunch & Learns
- Autodesk Product Support

**TotalCare Professional Integrated Services** from Holman's of Nevada – a small price to pay for peace of mind. For more information, call a Holman's advisor today.

**HOLMAN'S**  
of Nevada, Inc.

[www.holmansnv.com](http://www.holmansnv.com)

**30+** years  
of  
excellence

Las Vegas 702-222-1818  
Reno 775-284-5691

Technology Solutions for 21st Century Business

TotalCare Professional Integrated Services

## Holman's TotalCare A Resource for Your IT Department

### **Certified Specialists**

Holman's technicians hold the most up-to-date industry certifications to guarantee the highest level of expertise. We pay for the certifications, you benefit from them.

### **AEC Industry Experts**

Holman's has a vast knowledge of software and hardware within the AEC community. Our technicians are well-trained and aware of the newest innovations and technologies within the industry.

### **Faster Turnaround**

We are local and offer remote support access, so our average technical problem takes less than two hours to solve.

### **Pay Only For What You Need**

TotalCare is designed to save you time and money. We only charge the time from your pre-paid TotalCare block for the problem being serviced at hand. You pay only for a specific problem as you need it.

### **Client History Documentation**

Just like your client history at a doctor's office, we'll create a chart detailing all of your system's issues and solutions. This will enable us to handle future problems in a faster and more efficient manner.

### **Vendor Relationships**

Our strong relationship with vendors allows us to be your centralized resource for all your hardware & software needs. Less time spent on the phone equals less downtime for your company.

### **Bottom Line**

The average Holman's TotalCare client spends an average of \$8,000 - \$10,000 per year with us. We are a valuable resource that fits in with your business strategy. TotalCare from Holman's gives your company superior knowledge and service at a fraction of the price.



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